About your Benefits

Your new CareOregon Advantage CareCard

At CareOregon Advantage, we're proud to offer our members better benefits and more choices than other Oregon Medicare Advantage plans. As one of our members, you'll receive a Visa card pre-loaded with funds for you to spend in a variety of ways.



This **FREE** card gives you:

CareCard benefit

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\$1,580 per year (\$395/quarter) to spend on eligible over-the-counter (OTC) health items and healthy foods



\$1,500 per year to spend on dental care

Up to \$405 in rewards for completing qualifying healthy activities

How do I get my card?

Once you become a member, we will send your **CareCard** in the mail. The card comes pre-loaded with \$1,500 to spend on dental care throughout the year. \$395 for eligible OTC health items and healthy foods will be automatically loaded at the beginning of each quarter (January 1, April 1, July 1 and October 1). Any funds left on your card at the end of each quarter will expire before the next quarter's funds are loaded. Your rewards for completing qualifying healthy activities will be loaded onto your card approximately 30 days after you complete an activity.

Using the CareCard website and mobile app

You can create an online account or download our mobile app to make using your **CareCard** easy. You'll be able to check your balance, view eligible items for purchase and find participating retailers. Instructions for using the website and mobile app will be mailed to you with your card.



careoregonadvantage.org

CareOregon Advantage Plus HMO-POS SNP

Using your CareCard Your new CareOregon Advantage CareCard



Get \$1,580 per year (\$395/quarter) to spend on eligible over-the-counter (OTC) health items and healthy foods.

What items can I buy?

Over 90,000 eligible items are covered, like cold and flu care, pain relief, and grocery items like meat and produce. When you sign up, you'll receive a CareCard Benefit Guide with a complete list of eligible products.

Where can I use my card?

You can use your **CareCard** at retailers like these, plus many more:







CVS pharmacy^{*}



After you join CareOregon Advantage, you can check the CareCard website *mybenefitscenter.com* or the mobile app for a complete list of eligible retailers.



Get \$1,500 per year to spend on dental care.

As a CareOregon Advantage member, your dental exams, cleanings and dentures are paid for by your Medicaid coverage. But what if you have other dental needs that Medicare or Medicaid don't cover?

CareOregon Advantage offers better care to help you pay for the dental services that Medicare and Medicaid don't cover or only partly cover, like:

- Crowns
- Root canals
- Nightguards and more

Your new CareCard will be pre-loaded with \$1,500 to spend throughout the year on dental services with your dental provider.

Earning Rewards

Earn rewards for completing healthy activities!



You could earn up to **\$405** in extra funds added to your **CareCard** each year, just for making time for your health.

Simply complete eligible healthy activities like annual wellness visits and health screenings or participate in a qualifying health program. All healthy activities must be completed by December 31 to qualify for rewards. You will have 90 days after the end of the year to spend your rewards.

How do I earn rewards?

Complete a healthy activity from the list below and we'll take care of the rest! You do not need to fill out any forms or call us.

Your rewards will typically be loaded to your **CareCard** about a month after you've completed the health care activity. You can check your rewards balance on your **CareCard** mobile app or online account, or by calling 833-684-8472.

Health care activity	Your reward	
Complete a Health Risk Assessment by filling out a form on paper or online, or over the phone with a CareOregon Advantage representative	\$15 a year	
Complete an annual wellness exam or equivalent visit with your provider	\$50 a year	
Get a flu shot at the pharmacy or from your provider	\$25 a year	



The following activities and rewards are for qualifying members only. These screenings or activities may be available to members who meet program conditions or when recommended by a provider. A CareOregon Advantage partner may reach out to you to complete certain activities.

Health activity	Who qualifies	Reward
Complete a colorectal cancer screening	Members with a provider's recommendation	\$50
Complete a bone density screening	Members with a provider's recommendation	\$25
Complete a mammogram	Members with a provider's recommendation	\$50
Complete a diabetic eye exam	Members with a diabetes diagnosis	\$15
Complete an A1c test	Members with a diabetes diagnosis	\$15
Complete a kidney function test (eGFR and uACR)	Members with a diabetes diagnosis	\$15
Talk to a pharmacist about your medications treating diabetes and/or hypertension	Members with a diabetes or hypertension diagnosis	\$60 (\$15 per quarter)
Talk to a pharmacist about your medications treating heart disease	Members with certain heart conditions	\$60 (\$15 per quarter)
Get a comprehensive medication review	Members enrolled in the Medication Therapy Management Program	\$25



Questions?

Contact our customer service team at 503-416-4279 or toll-free 888-712-3258 or TTY 711.

Hours: 8 a.m. to 8 p.m. seven days a week, October 1 to March 31. 8 a.m. to 8 p.m. Monday through Friday, April 1 to September 30

CareOregon Advantage Plus is an HMO-POS SNP with a Medicare/Medicaid contract. Enrollment in CareOregon Advantage Plus depends on contract renewal.

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