

Do you need help using your vision benefit?

At CareOregon Advantage, your vision is very important to us! That's why we offer a vision benefit that most other plans don't. Are you using it? Do you have questions about it? Here are three questions and answers that may help you before you make your next eye appointment.

1. When can I have a routine vision exam?

You can have a routine exam once every year.

2. What vision provider can I see?

You can choose from one of the many vision providers listed in our online provider tool at careoregonadvantage.org/providersearch.



3. Are glasses + contacts covered?

YES! You pay \$0 for basic lenses, including standard progressive lenses. You also get \$175 to put towards frames or \$100 toward contact lenses, every year.

CareOregon Advantage Plus is an HMO-POS SNP with a Medicare/Medicaid contract. Enrollment in CareOregon Advantage Plus HMO-POS SNP depends on contract renewal. CareOregon Advantage complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 888-712-3258 (TTY/TDD 711).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 888-712-3258 (TTY: 711).

Need more information or help finding a vision provider?

If you need help finding a provider or have questions about your vision benefit, call Customer Service at 503-416-4279 or, toll free 888-712-3258, and we will be happy to help you. TTY/TDD users can call 711.