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# EXHIBIT 1: MODEL INDIVIDUAL ENROLLMENT REQUEST FORM TO ENROLL IN A MEDICARE ADVANTAGE PLAN (PART C) OR MEDICARE PRESCRIPTION DRUG PLAN (PART D)

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## Who can use this form?

People with Medicare who want to join a Medicare Advantage Plan or Medicare Prescription Drug Plan

### To join a plan, you must:

- Be a United States citizen or be lawfully present in the U.S.
- Live in the plan's service area

**Important:** To join a Medicare Advantage Plan, you must also have both:

- Medicare Part A (Hospital Insurance)
- Medicare Part B (Medical Insurance)

## When do I use this form?

You can join a plan:

- Between October 15–December 7 each year (for coverage starting January 1)
- Within 3 months of first getting Medicare
- In certain situations where you're allowed to join or switch plans

Visit [Medicare.gov](http://Medicare.gov) to learn more about when you can sign up for a plan.

## What do I need to complete this form?

- Your Medicare Number (the number on your red, white, and blue Medicare card)
- Your permanent address and phone number

**Note:** You must complete all items on page 1.

The items on page 2 are optional — you can't be denied coverage because you don't fill them out.

## Reminders:

- If you want to join a plan during fall open enrollment (October 15–December 7), the plan must get your completed form by December 7.

## What happens next?

After you've completed all three pages of this form, sign it and send to:

CareOregon Advantage  
315 SW Fifth Ave  
Portland, OR 97204

Once we process your request to join, we'll contact you.

## How do I get help with this form?

Call CareOregon Advantage at 888-712-3258. TTY users can call 711.

Or, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.

**En español:** Llame a CareOregon Advantage al 888-712-3258 (TTY: 711) o a Medicare gratis al 1-800-633-4227 y oprima el 2 para asistencia en español y un representante estará disponible para asistirle.

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-NEW. The time required to complete this information is estimated to average 20 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

### IMPORTANT

Do not send this form or any items with your personal information (such as claims, payments, medical records, etc.) to the PRA Reports Clearance Office. Any items we get that aren't about how to improve this form or its collection burden (outlined in PMB 0939-XXXX) will be destroyed. It will not be kept, reviewed, or forwarded to the plan. See "What happens next?" on this page to send your completed form to the plan

**To enroll in CareOregon Advantage Plus HMO-POS SNP, please provide the following information (all fields on this page are required, unless marked with an “\*”):**

LAST name: \_\_\_\_\_ FIRST name: \_\_\_\_\_ \*MIDDLE init: \_\_\_\_\_

Birth date: (MM/DD/YYYY) ( ___/___/_____ )	Sex: <input type="checkbox"/> Male <input type="checkbox"/> Female	Phone Number: (     )	*Alternate Phone Number: (     )
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Permanent residence street address (Don't enter a PO Box): \_\_\_\_\_

City:	*County:	State:	ZIP Code:
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Mailing address, if different from your permanent address (PO Box allowed): \_\_\_\_\_

**Your Medicare information:**

**Medicare number:** \_ \_ \_ - \_ \_ - \_ \_ \_ \*Effective dates: Part A \_\_\_\_\_ Part B \_\_\_\_\_

**Answer these important questions:**

Will you have other prescription drug coverage (like VA, TRICARE) in addition to CareOregon Advantage Plus?  
 Yes  No If yes, name of other coverage: \_\_\_\_\_

Member number for this coverage: \_\_\_\_\_ Group number for this coverage: \_\_\_\_\_

**Are you enrolled in your State Medicaid (Oregon Health Plan) program?**  Yes  No

If yes, please provide your Medicaid (Oregon Health Plan) number: \_\_\_\_\_

**IMPORTANT: Read and sign below:**

- I must keep both Hospital (Part A) and Medical (Part B) to stay in CareOregon Advantage.
- By joining this Medicare Advantage Plan or Medicare Prescription Drug Plan, I acknowledge that CareOregon Advantage will share my information with Medicare, who may use it to track my enrollment, to make payments, and for other purposes allowed by Federal law that authorize the collection of this information (see Privacy Act Statement below).
- Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.
- The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan.
- I understand that people with Medicare are generally not covered under Medicare while out of the country, except for limited coverage near the U.S. border.
- I understand that when my CareOregon Advantage coverage begins, I must get all of my medical and prescription drug benefits from CareOregon Advantage. Benefits and services provided by CareOregon Advantage and contained in my CareOregon Advantage “Evidence of Coverage” document (also known as a member contract or subscriber agreement) will be covered. Neither Medicare nor CareOregon Advantage will pay for benefits or services that are not covered.
- I understand that my signature (or the signature of the person legally authorized to act on my behalf) on this application means that I have read and understand the contents of this application. If signed by an authorized representative (as described above), this signature certifies that:
  - 1) This person is authorized under State law to complete this enrollment, and
  - 2) Documentation of this authority is available upon request by Medicare.

<b>Signature:</b> _____	<b>Today's date:</b> _____
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If you're the authorized representative, sign above and fill out these fields:

Name:	Phone Number:
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Address:	Relationship to enrollee:
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**All fields on this page are optional**

Please tell us a little more about yourself. **Answering these questions is your choice. You can't be denied coverage because you don't fill them out.** Any information you share will only be used to help us understand who joins plans for the purpose of reducing inequalities in certain groups.

**Please choose the name of your Primary Care Physician (PCP), clinic or health center:**

PCP First and Last Name: \_\_\_\_\_

PCP Clinic Location: \_\_\_\_\_

Clinic Name: \_\_\_\_\_ Established Patient:  Yes  No

**How do you identify your ethnicity, tribal affiliation or ancestry?**

Hispanic  Non-Hispanic  Unknown  Decline to answer

**Which of the following best describes your racial identity?**

American Indian or Alaska Native, non-Hispanic  Asian, non-Hispanic  Hispanic or Latino/a

Black or African American, non-Hispanic  Native Hawaiian or Pacific Islander, non-Hispanic

White, non-Hispanic  Unknown  Decline to answer  Other (please list): \_\_\_\_\_

**Please check one of the boxes below if you would prefer us to communicate to you in a language other than English or in an accessible format:**

Spanish  Vietnamese  Russian  Cantonese

Mandarin  Other (language or format): \_\_\_\_\_

Please contact CareOregon Advantage at 503-416-4279 or toll free at 888-712-3258 if you need information in an accessible format or language other than what is listed above. Our office hours are daily, from 8 am. to 8 pm. TTY/TDD users should call 711.

Do you work?  Yes  No

Does your spouse work?  Yes  No

E-mail address: \_\_\_\_\_

**CareOregon Advantage Plan Use Only**

Agent/Broker Name (if assisted with Enrollment): \_\_\_\_\_

Writing #: \_\_\_\_\_ Agent Received Date: \_\_\_\_\_ Effective Date of Coverage: \_\_\_\_\_

ICEP/IEP  AEP  MAOEP  SEP (type): \_\_\_\_\_

**PRIVACY ACT STATEMENT**

The Centers for Medicare & Medicaid Services (CMS) collects information from Medicare plans to track beneficiary enrollment in Medicare Advantage (MA) or Prescription Drug Plans (PDP), improve care, and for the payment of Medicare benefits. Sections 1851 and 1860D-1 of the Social Security Act and 42 CFR §§ 422.50, 422.60, 423.30 and 423.32 authorize the collection of this information. CMS may use, disclose and exchange enrollment data from Medicare beneficiaries as specified in the System of Records Notice (SORN) "Medicare Advantage Prescription Drug (MARx)", System No. 09-70-0588. Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.

**Typically, you may enroll in a Medicare Advantage plan during the annual enrollment period between October 15 and December 7 of each year.** There are exceptions that may allow you to enroll in a Medicare Advantage plan outside of this period.

Please read the following statements carefully and check the box if the statement applies to you. By checking any of the following boxes you are certifying that, to the best of your knowledge, you are eligible for an Enrollment Period. If we later determine that this information is incorrect, you may be disenrolled.

- I am new to Medicare.
- I am enrolled in a Medicare Advantage plan and want to make a change during the Medicare Advantage Open Enrollment Period (MA OEP).
- I recently moved outside of the service area for my current plan or I recently moved and this plan is a new option for me. I moved on (insert date) \_\_\_\_\_
- I recently was released from incarceration. I was released on (insert date) \_\_\_\_\_
- I recently returned to the United States after living permanently outside of the U.S.  
I returned to the U.S on (insert date) \_\_\_\_\_
- I recently obtained lawful presence status in the United States.  
I got this status on (insert date) \_\_\_\_\_.
- I recently had a change in my Medicaid (newly got Medicaid, had a change in level of Medicaid assistance, or lost Medicaid) on (insert date) \_\_\_\_\_.
- I recently had a change in my Extra Help paying for Medicare prescription drug coverage (newly got Extra Help, had a change in the level of Extra Help, or lost Extra Help) on (insert date) \_\_\_\_\_.
- I have both Medicare and Medicaid (or my state helps pay for my Medicare premiums), or I get Extra Help paying for my Medicare prescription drug coverage, but I haven't had a change
- I am moving into, live in, or recently moved out of a Long-Term Care Facility (for example, a nursing home or long-term facility). I moved/will move into/out of the facility on (insert date) \_\_\_\_\_
- I recently left a PACE program on (insert date) \_\_\_\_\_
- I recently involuntarily lost my creditable prescription drug coverage (coverage as good as Medicare's).  
I lost my drug coverage on (insert date) \_\_\_\_\_
- I am leaving employer or union coverage on (insert date) \_\_\_\_\_
- I belong to a pharmacy assistance program provided by my state.
- My plan is ending its contract with Medicare, or Medicare is ending its contract with my plan.
- I was enrolled in a plan by Medicare (or my state) and I want to choose a different plan. My enrollment in that plan started on (insert date) \_\_\_\_\_.
- I was enrolled in a Special Needs Plan (SNP) but I have lost the special needs qualification required to be in that plan. I was disenrolled from the SNP on (insert date) \_\_\_\_\_
- I was affected by a weather-related emergency or major disaster (as declared by the Federal Emergency Management Agency (FEMA)). One of the other statements here applied to me, but I was unable to make my enrollment because of the natural disaster.

**If none of these statements applies to you, or you're not sure, please contact CareOregon Advantage at 503-416-4279 (toll free at 888-712-3258) to see if you are eligible to enroll.**

**We are open daily from 8 a. m. to 8 p. m. TTY/TDD users should call 711.**