

2018 CareOregon Advantage Over-the-Counter (OTC) Debit Card Program Frequently Asked Questions



CareOregon
Advantage

Let your Medicare plan buy your monthly over-the-counter items!

Who can get this card?

Members enrolled in CareOregon Advantage Plus HMO-POS SNP for 2018 will receive a debit card. It's included in your health plan at no additional cost.

What is this benefit?

The CareOregon Advantage OTC Debit Card benefit is a pre-loaded debit card that can be used to purchase eligible over-the-counter health items.

How much money is on it?*

The amount is \$120 per calendar quarter, which is loaded onto the card on the 1st of January, April, July and October. Any unspent funds do not rollover to the next period.

Where can this card be used?

The OTC Debit Card can be used at several retail locations, including Rite-Aid, Wal-Mart and Walgreens. Other participating retailers can be viewed at myotccard.com, once you log in with your OTC card number.

What items are covered?

Medicare chooses what we are able to cover under the program.

There are over 25,000 items available for purchase under the program. A searchable list of covered OTC items is available when you log in at myotccard.com. You also may call our Customer Service to see if an item is covered.



Need more information or want to become a member?

If you are not a member and would like to enroll in CareOregon Advantage Plus, or if you have questions about this benefit, please call us toll-free at 888-712-3258, seven days a week, from 8 a.m. to 8 p.m., TTY/TDD users call 711.

*No cash reimbursements are available with this card.

Some of the items you can buy

Abdominal supports
Acid controllers
Acne medication
Adult cough, cold & flu
Adult pain relief
Allergy & sinus medications
Antacids
Antibiotic creams
Anti-diarrhea medications
Anti-fungal medications
Anti-gas medications
Anti-itch medications
Anti-parasitic treatments
Bandages (band-aids)
Contact lens care
Cough drops, sore throat
Denture products
Diabetes care accessories
Diagnostic products
Digestive aids
Diuretics & weight loss
cleansing & detox
Drys (Epsom salt & boric
acid in first aid)
Ear care
Elastic bandages
External pain relief
Eye preparations
First aid dressings
First aid kits & supplies

First aid treatments
Foot treatments
Hemorrhoidal preparations
Incontinence supplies
Interdental, gum care, etc.
Laxatives
Liquids (alcohol & peroxide
in first aid)
Medical support-high
compression
Mineral supplements
Nasal/sinus
Nicotine patches, gum, etc.
Oral remedies
Orthopedic & surgical support
Respiratory treatments
Sleep aids, stimulants
& motion sickness
Sun protection (SPF 15+)
Stomach remedies
Support hose-low
compression
Toothbrushes and toothpaste
Urine testing
Vitamins, multi-vitamins
& minerals
Wart removal treatments
Weight control (tablets,
caps, etc.)
Wound care-specialized

Items you cannot buy

Alternative medicines;
botanicals, herbals,
probiotics, and
neutraceuticals
Baby medicines
Chapstick/lip balm
Contraceptives
Cosmetic products of any kind
Cleansers or soaps
Convenience items; scales, fans,
magnifying glasses,
foot insoles, gloves
Dehydration drinks
Dry skin moisturizers/lotions
Deodorants
Dietary supplements
Eye and facial makeup
preparations
Face cream
Feminine products
Fingernail polish
Fish oil
Food products or supplements
Grooming devices
Hair color / hair products
Herbal supplements
Lipstick
Men's grooming
Mouthwash
Perfumes
Replacement items; hearing
aid batteries, contact lens'
containers
Shampoo
Toothpaste with whitening
Toiletries of any kind



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CareOregon Advantage Plus is an HMO-POS SNP with a Medicare/Medicaid contract. Enrollment in CareOregon Advantage Plus HMO-POS SNP depends on contract renewal. The Benefit information provided is a brief summary, not a complete description of benefits. For more information, contact the plan or refer to your Summary of Benefits. Benefits, premiums and copayments/ coinsurance may change on January 1 of each year. Limitations, copayments, and restrictions may apply. CareOregon Advantage complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 888-712-3258 (TTY/TDD 711). CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 888-712-3258 (TTY: 711).

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