

LONG-ACTING (INJECTABLE) MEDICATION (LAM) AND COVID-19

Most recent update: April 7, 2020

People on established LAM pharmacotherapy may encounter difficulties receiving their regular injections due to the unpredictable availability of qualified, trained staff to administer the injections during the current COVID-19 illness public health emergency.

CareOregon recommends that outpatient behavioral health and/or primary care clinics facing staffing challenges collaborate with their respective Regional Care Team (RCT) for care coordination assistance. Clinics can do this by calling:

- For Columbia Pacific CCO: 503-416-3743
- For Jackson Care Connect (JCC): 503-416-3742
- For Health Share of Oregon (HSO):
 - Clackamas County: 503-416-3729
 - Multnomah County (east of I-205): 503-416-1770
 - Multnomah County (west of I-205): 503-416-3726
 - Washington County: 503-416-3727

Or, contact your Regional Care Team via email at ccreferral@careoregon.org for all service areas.

Regional Care Team staff can and will discuss the case with the member's provider, explore options with clinics or pharmacies (see details below) that are able to administer the LAM, and then coordinate with those providers and the member to ensure they have transportation to/from the alternative location.

Note: CareOregon non-emergency medical transportation (NEMT) includes travel to/from clinics for LAM injections as a *life-sustaining service*. Transportation services can be accessed by email at medicaltransportation@careoregon.org.

Additionally, CareOregon Behavioral Health and Pharmacy staff met with Albertsons-Safeway pharmacies' Patient Care Services Manager, Riba Monfared, who confirmed that Albertsons-Safeway employs qualified clinical pharmacists with additional training to administer LAM. She confirmed that these pharmacists can provide backup for the administration of LAM in the event that a provider clinic is without staff to administer LAM.

To use Albertsons or Safeway pharmacists to administer LAM, referring providers should:

- 1) Call a specific location (see list below) ahead to confirm that the pharmacist is available for LAM administration within the required timeframe, and make the pharmacist aware of the referral.
- 2) Send an order for the LAM to the same pharmacy.
- 3) Send the patient to the pharmacy at the appointed time.
- 4) Follow up with the pharmacist to confirm LAM administration.

Note: Ms. Monfared has offered to be available if there are any questions or concerns. She can be contacted on her cell phone at 503-929-9910.

Store	Albertsons / Safeway	Address	City	State	Zip	County	Main	Fax
508	S	401 "A" Avenue	Lake Oswego	OR	97034	Clackamas	503-675-4486	503-675-4488
518	A	30299 SW Boones Ferry Rd.	Wilsonville	OR	97070	Clackamas	503-682-4435	503-570-2799
521	S	20151 SE Hwy 212	Boring	OR	97009	Clackamas	503-658-7005	503-658-7081
571	A	19007 Beaver Creek Rd	Oregon City	OR	97045	Clackamas	503-657-3191	503-657-0175
782	S	37601 Hwy 26	Sandy	OR	97055	Clackamas	503-668-2336	503-668-2339
1047	S	17779 SW Lower Boones Ferry	Lake Oswego	OR	97035	Clackamas	503-675-2509	503-675-2512
1529	S	15099 SE McLoughlin Blvd	Milwaukie	OR	97267	Clackamas	503-652-5629	503-654-8751
1713	S	22000 Salamo Rd.	West Linn	OR	97068	Clackamas	503-650-6426	503-650-6724
1751	S	1525 West Main St.	Molalla	OR	97038	Clackamas	503-829-4855	503-829-3486
2690	S	4320 SE King Road	Milwaukie	OR	97222	Clackamas	503-659-1840	503-652-1049
2696	S	14840 SE Webster Rd.	Milwaukie	OR	97267	Clackamas	503-303-1090	503-303-1075
2993	S	13434 Colton Place	Oregon City	OR	97045	Clackamas	503-655-4165	503-655-4184
3531	A	16199 Boones Ferry Road	Lake Oswego	OR	97035	Clackamas	503-635-0914	503-635-0914
4387	S	95 82nd Drive	Gladstone	OR	97027	Clackamas	503-723-2685	503-723-2688
1260	S	401 S Roosevelt	Seaside	OR	97138	Clatsop	503-738-4706	503-738-4708
2627	S	3250 Leif Erikson Dr.	Astoria	OR	97103	Clatsop	503-338-0291	503-325-8664
424	S	795 Columbia River Hwy	St. Helens	OR	97051	Columbia	503-397-0662	503-397-0753
525	S	1003 Medford Shopping Ctr	Medford	OR	97504	Jackson	541-608-3686	541-608-3689
1643	S	3169 Crater Lake Hiway	Medford	OR	97504	Jackson	541-774-4346	541-774-4348
3508	A	910 N. Phoenix Rd.	Medford	OR	97504	Jackson	541-770-7110	541-770-2571
3593	A	113 N. Ross Ln.	Medford	OR	97501	Jackson	541-858-5078	541-858-5042
3595	A	1360 Plaza Blvd.	Central Point	OR	97502	Jackson	541-665-3766	541-665-3770
290	S	115 E 7th	Grants Pass	OR	97526	Josephine	541-956-7546	541-956-7548
3541	A	1690 Allen Creek Road	Grants Pass	OR	97527	Josephine	541-471-7085	541-471-9047
577	A	5500 S. 6th St.	Klamath Falls	OR	97603	Klamath	541-882-8863	541-885-8613
382	S	3527 SE 122nd	Portland	OR	97236	Multnomah	503-760-6688	503-760-0248
430	S	1455 NE Division	Gresham	OR	97030	Multnomah	503-492-7279	503-492-7283
509	S	5920 NE M.L.K. Blvd.	Portland	OR	97211	Multnomah	503-288-3272	503-528-0587
536	A	25691 SE Stark St.	Troutdale	OR	97060	Multnomah	503-667-9003	503-667-9513
564	A	451 NE 181st Ave	Portland	OR	97230	Multnomah	503-667-9878	503-669-7001
575	A	5850 NE Prescott St.	Portland	OR	97218	Multnomah	503-284-7268	503-249-7202
1070	S	1001 SW Highland	Gresham	OR	97030	Multnomah	503-667-9305	503-661-6240
1269	S	1541 NE 181st	Portland	OR	97230	Multnomah	503-665-2565	503-665-3307
1447	S	6901 NE Sandy Blvd.	Portland	OR	97213	Multnomah	503-280-1212	503-280-1213
1523	S	4515 SE Woodstock	Portland	OR	97206	Multnomah	503-771-8180	503-788-7612
1542	S	2501 SW Cherry Park Rd	Troutdale	OR	97060	Multnomah	503-674-7006	503-674-7008
1612	S	1100 NE Broadway	Portland	OR	97232	Multnomah	503-528-0506	503-528-0508
1627	S	3930 SE Powell	Portland	OR	97202	Multnomah	503-772-4445	503-772-4448
1951	S	8330 N Ivanhoe Dr.	Portland	OR	97203	Multnomah	503-205-1600	503-205-1604
2448	S	1030 SW Jefferson	Portland	OR	97201	Multnomah	503-205-1860	503-205-1853
2790	S	1303 NW Lovejoy	Portland	OR	97209	Multnomah	506-205-6751	503-205-6750
3134	S	2800 SE Hawthorne	Portland	OR	97214	Multnomah	503-232-3930	503-232-3715
3136	S	8145 SW Barbur Blvd	Portland	OR	97219	Multnomah	503-892-4975	503-892-4978
2723	S	1815 4th Street	Tillamook	OR	97141	Tillamook	503-842-5934	503-842-6842
406	S	2836 Pacific Avenue	Forest Grove	OR	97116	Washington	503-359-8706	503-359-9754
505	A	5414 SW Beaverton-Hillsdale Hwy	Portland	OR	97221	Washington	503-246-2842	503-246-3107
590	A	7500 SW Baseline Rd.	Hillsboro	OR	97123	Washington	503-591-0997	503-642-5747
591	A	888 NE 25th Ave	Hillsboro	OR	97124	Washington	503-681-8640	503-648-2255
1073	S	6194 SW Murray Blvd.	Beaverton	OR	97005	Washington	503-672-8186	503-672-8188
1203	S	2525 SE TV Hwy	Hillsboro	OR	97123	Washington	503-681-0262	503-681-0264
1478	S	15570 SW Pacific Hwy	Tigard	OR	97224	Washington	503-598-6009	503-598-6013
1525	S	13485 NW Cornell Rd	Portland	OR	97229	Washington	503-350-2086	503-350-2089
1800	S	20685 SW Roy Rogers	Sherwood	OR	97140	Washington	503-625-4766	503-625-4768
2631	S	14555 SW Teal Blvd.	Beaverton	OR	97224	Washington	503-590-9756	503-590-6301
3542	A	14300 SW Barrows Rd	Tigard	OR	97223	Washington	503-590-0411	503-590-3804