

October 2nd, 2018



315 SW Fifth Avenue

Portland, OR 97204

503-416-4279 or 1-888-712-3258

(TTY/TDD) 7-1-1

www.careoregonadvantage.org

<Name>

<Address>

< City, State, Zip>

IMPORTANT NOTICE: Your Medicare plan won't be offered in 2019.

ID:<ID>

Dear <member name>,

CareOregon Advantage Plus HMO-POS won't offer your Medicare plan in 2019. This means your coverage through CareOregon Advantage Plus will end December 31, 2018. You need to make some decisions about how you want to get your health and prescription drug coverage. Whichever choice you make, you will still have Medicare and Oregon Health Plan benefits, including prescription drug coverage. Because your plan will no longer be offered, you can join a new plan anytime between October 15, 2018 and February 28, 2019. If you don't choose another plan by December 31, Medicare will enroll you in a new drug plan and you'll have health coverage through Original Medicare starting January 1, 2019.

Because you have Medicaid, you may have other opportunities to join a Medicare health or drug plan at any time. If you join a new Medicare plan AFTER December 31, your coverage in the new plan won't start until the month after you join.

What do you need to do?

You need to choose how you want to get your health and prescription drug coverage. Review your options for Medicare coverage and choose which is best for you:

Option 1: You can join another Medicare health plan. Call 1-800-MEDICARE (1-800-633-4227) 24 hours a day, 7 days a week or visit Medicare.gov to choose a new plan. A Medicare health plan is offered by a private company that contracts with Medicare to provide benefits. Medicare health plans cover all services that Original Medicare covers and may offer extra coverage such as vision, hearing, or dental. Some health plans are designed specifically for people who have both Medicare and Medicaid. These are called Dual Eligible Special Needs Plans.

Keep this letter. It's proof that you have a special right to buy a Medigap policy or join a Medicare plan.

Option 2: You can change to Original Medicare. Original Medicare is fee-for-service coverage managed by the Federal government. If you choose Original Medicare, Medicare will enroll you in a separate prescription drug plan. You'll get a blue letter in November telling you the name of your new drug plan. You will only be enrolled into the separate prescription drug plan if you do not make another selection by December 31.

Important Information:

For questions about Oregon Health Plan, contact 800-273-0557 TTY/TDD 711 Monday through Sunday, 8am to 5pm. Ask how joining another plan or returning to Original Medicare affects your Oregon Health Plan coverage.

If you have an employer or union group health plan, VA benefits, or TRICARE for Life, contact your insurer or benefits administrator. Ask how joining another plan or returning to Original Medicare affects your coverage.

If you have End-Stage Renal Disease (ESRD), you have a one-time right to join a new Medicare Advantage plan. Keep a copy of this letter as proof of your right to join a new Medicare Advantage plan.

Get Help Comparing Your Options

It's important to find a plan that covers your doctor visits and prescription drugs.

Please visit [Medicare.gov](https://www.Medicare.gov) or refer to your Medicare & You Handbook for a list of all Medicare health and prescription drug plans in your area. You may also refer to the attached list of all Medicare health and prescription drug plans in your area. If you want to join one of these plans, call the plan to get information about their costs, rules, and coverage. Please note Medicare isn't part of the Health Insurance Marketplace. Following the instructions in this letter will ensure that you are reviewing Medicare plans and not Marketplace options.

You can also get help comparing plans if you:

- **Call Senior Health Insurance Benefits Assistance at 800-722-4134.** Counselors are available to answer your questions, discuss your needs, and give you information about your options. All counseling is **free**. TTY users should call 711.
- **Call 1-800-MEDICARE (1-800-633-4227).** Tell them you got a letter saying your plan isn't going to be offered next year and you want help choosing a new plan. This toll-free help line is available 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.
- **Visit [Medicare.gov](https://www.Medicare.gov).** Medicare's official web site has tools that can help you compare plans and answer your questions.
 - **Click "Find health & drug plans"** to compare the plans in your area.

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Please disregard any 2019 plan materials you received before October 1, 2018.

If you need more information, please call us at 888-712-3258 TTY/TDD 1-800-735-2900 or 711, Daily 8am to 8pm. Tell the customer service representative you got this letter.

Sincerely,

CareOregon Advantage

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 888-712-3258 (TTY: 800-735-2900).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 888-712-3258 (TTY: 800-735-2900).

CareOregon Advantage Plus is an HMO-POS plan with a Medicare contract. Enrollment in CareOregon Advantage Plus depends on contract renewal.

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2019 Available Health Plan Options

Contract Number	Organization	State	County	Customer Service Phone	Customer Service Phone TTY	Contract Type
H0710	UNITEDHEALTHCARE INSURANCE COMPANY	OR	Clackamas, Multnomah, Washington, Yamhill	(800) 393-0993	711	Local PPO
H1036	HUMANA MEDICAL PLAN, INC.	OR	Clackamas, Multnomah, Washington	(800) 457-4708	711	HMO/HMOPOS
H1372	MARQUIS ADVANTAGE, INC.	OR	Clackamas, Multnomah, Washington, Yamhill	(844) 854-6885	711	HMO/HMOPOS
H2228	UNITEDHEALTHCARE INSURANCE COMPANY	OR	Clackamas, Multnomah, Washington, Yamhill	(800) 393-0993	711	Local PPO
H3805	UNITEDHEALTHCARE OF OREGON, INC.	OR	Clackamas, Multnomah, Washington, Yamhill	(800) 950-9355	711	HMO/HMOPOS
H3810	ALLCARE HEALTH PLAN, INC.	OR	Josephine	(888) 460-0185	(800) 735-2900	HMO/HMOPOS
H3813	MODA HEALTH PLAN, INC.	OR	Clackamas, Clatsop, Columbia, Josephine, Multnomah, Washington, Yamhill	(877) 299-9062	711	Local PPO
H3817	REGENCE BLUECROSS BLUESHIELD OF OREGON	OR	Clackamas, Columbia, Josephine, Multnomah, Washington, Yamhill	(800) 541-8981	711	Local PPO
H3864	PACIFICSOURCE COMMUNITY HEALTH PLANS	OR	Clackamas, Multnomah, Washington	(888) 863-3637	(800) 735-2900	HMO/HMOPOS
H4652	UNION PACIFIC RAILROAD EMPLOYEES HEALTH SYSTEMS	OR	Clackamas, Clatsop, Columbia, Josephine, Multnomah, Washington, Yamhill			HCPP - 1833 Cost
H5216	HUMANA INSURANCE COMPANY	OR	Clackamas, Columbia, Multnomah, Washington	(800) 457-4708	711	Local PPO
H5439	HEALTH NET LIFE INSURANCE COMPANY	OR	Clackamas, Josephine, Multnomah, Washington, Yamhill	(888) 445-8913	711	Local PPO
H6237	REGENCE BLUECROSS BLUESHIELD OF OREGON	OR	Clackamas, Multnomah, Washington	(855) 522-8896	711	HMO/HMOPOS
H6743	ATRIO HEALTH PLANS	OR	Josephine	(877) 672-8620	(800) 735-2900	Local PPO
H6815	HEALTH NET HEALTH PLAN OF OREGON	OR	Clackamas, Josephine, Multnomah, Washington, Yamhill	(888) 445-8913	711	HMO/HMOPOS

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Contract Number	Organization	State	County	Customer Service Phone	Customer Service Phone TTY	Contract Type
H9003	KAISER FOUNDATION HP OF THE N W	OR	Clackamas, Columbia, Multnomah, Washington, Yamhill	(877) 221- 8221	711	HMO/ HMOPOS
H9047	PROVIDENCE HEALTH ASSURANCE	OR	Clackamas, Columbia, Multnomah, Washington, Yamhill	(800) 603- 2340	711	HMO/ HMOPOS
H9431	FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	OR	Clackamas, Josephine, Multnomah, Washington, Yamhill	(833) 570- 6670	711	Local PPO
S4802	WELLCARE PRESCRIPTION INSURANCE, INC.	OR	Clackamas, Clatsop, Columbia, Josephine, Multnomah, Washington, Yamhill	(888) 550- 5252	711	PDP
S5601	SILVERSCRIPT INSURANCE COMPANY	OR	Clackamas, Clatsop, Columbia, Josephine, Multnomah, Washington, Yamhill	(866) 235- 5660	711	PDP
S5609	ASURIS NORTHWEST HEALTH	OR	Clackamas, Clatsop, Columbia, Josephine, Multnomah, Washington, Yamhill	(800) 541- 8981	711	PDP
S5617	CIGNA HEALTH AND LIFE INSURANCE COMPANY	OR	Clackamas, Clatsop, Columbia, Josephine, Multnomah, Washington, Yamhill	(800) 222- 6700	711	PDP
S5660	MEDCO CONTAINMENT LIFE AND MEDCO CONTAINMENT NY	OR	Clackamas, Clatsop, Columbia, Josephine, Multnomah, Washington, Yamhill	(800) 758- 4574	(800) 716- 3231	PDP
S5768	FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	OR	Clackamas, Clatsop, Columbia, Josephine, Multnomah, Washington, Yamhill	(844) 233- 1938	711	PDP
S5810	AETNA LIFE INSURANCE COMPANY	OR	Clackamas, Clatsop, Columbia, Josephine, Multnomah, Washington, Yamhill	(877) 238- 6211	711	PDP
S5820	UNITEDHEALTHCARE INSURANCE COMPANY	OR	Clackamas, Clatsop, Columbia, Josephine, Multnomah, Washington, Yamhill	(888) 867- 5575	711	PDP

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Contract Number	Organization	State	County	Customer Service Phone	Customer Service Phone TTY	Contract Type
S5884	HUMANA INSURANCE COMPANY	OR	Clackamas, Clatsop, Columbia, Josephine, Multnomah, Washington, Yamhill	(800) 281-6918	711	PDP
S5921	UNITEDHEALTHCARE INS. CO. & UHC INS. CO. OF NY	OR	Clackamas, Clatsop, Columbia, Josephine, Multnomah, Washington, Yamhill	(866) 460-8854	711	PDP
S7126	OMAHA HEALTH INSURANCE COMPANY	OR	Clackamas, Clatsop, Columbia, Josephine, Multnomah, Washington, Yamhill	(855) 864-6797	(800) 716-3231	PDP
S7694	ENVISION INSURANCE COMPANY	OR	Clackamas, Clatsop, Columbia, Josephine, Multnomah, Washington, Yamhill	(866) 250-2005	711	PDP
H3817	REGENCE BLUECROSS BLUESHIELD OF OREGON	OR	Clackamas, Columbia, Josephine, Multnomah, Washington, Yamhill	(800) 541-8981	711	Local PPO

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